



Partnership Stories

Age Well Wellingborough

Northamptonshire
Health and Care Partnership



Providing the right care and support where it's needed most

Frail and vulnerable older people in our county are receiving targeted support to live independently under a new initiative launched by Northamptonshire Health and Care Partnership.

Age Well Wellingborough is a pilot project which brings together key health, care and voluntary organisations in one place to provide personalised assistance for local over-65s who need it most.

Wellingborough has an above-average elderly population and statistics show that older people in the town are more likely to need to be admitted to hospital or require social services support.

The aim of Age Well is to identify those most at risk of hospitalisation, contact them to understand their needs and then make use of the county's range of existing health and care services to offer them support.

Launched in December 2018, the project will run until 2020 and could potentially be expanded around the county if successful.



Watch our Age Well video online at:
www.northamptonshirehcp.co.uk



Urgent and emergency care

Our hospitals working more closely together

Care in your area

How we plan, buy and monitor services

Other areas of Partnership work

Who's involved?

Age Well Wellingborough is a collaboration between **Northamptonshire Carers, Age UK Northamptonshire, Kettering General Hospital, Northamptonshire Healthcare Foundation Trust, local GP practices, Northamptonshire County Council's adult social services and public health teams, Borough Council of Wellingborough and Care & Repair** home improvement agency.

Age Well: A day in the life

Each day for Age Well Wellingborough sees members of the project team gather in their office at Albany House Medical Centre.

There they go through a list of older patients discharged from Kettering General Hospital the day before – along with any others who may have been referred to them by GPs, district nurses or local pharmacies – and give those patients or their carers a call to offer their support.

Where the need is identified a member of the Age Well team is allocated to work with that person to provide the support they require. With such a broad range of skills and backgrounds in the room, there's plenty of scope to help people – and often they can visit them the same day if their need is immediate. Records are then updated to ensure GPs are kept informed of patients' needs and the services they've received.

"The sorts of problems we've encountered have been very different – but people just like the fact that we're out there and are taking the time to ask," says project lead Derry Miller. "It's very much an evolving project but we want GPs and district nurses to know we're here as an extra resource – and an effective part of providing good care for the people concerned."



Above: The Age Well project team at work. Overleaf: Age Well project lead Derry Miller (centre) with project workers Betsy Innes (left) and Lynne Gallagher.

Northamptonshire Health and Care Partnership is made up of key local health and care organisations working together in our county.

We are not a new organisation, but a new way of working in partnership to improve health and care for the 741,000 people living in Northamptonshire.

Our vision is for a positive lifetime of health, wellbeing and care in our community – and we can only achieve this by working together.



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